

## Removal of Counterfeit “nagware”

1. Close any open programs and click START --> “Turn Off Computer” --> Restart
2. While rebooting, slowly tap the F8 function key about twice per second until you see the advanced menu.
3. Select “Safe Mode” from the menu
4. Hit <ENTER> for Windows XP Professional
5. Log in as Administrator
6. When the desktop appears click START --> Run
7. In the box type: REGEDIT and <ENTER> (be VERY careful in here)
8. Browse to the following Location, clicking the “+” to open each level:

### **HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon\Notify**

9. Once you have reached the “Notify” level, highlight the folder “WgaLogon”, using a SINGLE LEFT click
10. Click the RIGHT mouse button and select DELETE
11. Confirm that you want to delete this folder
12. Click on “File” at the top of the RegEdit window and select Exit
13. Click START --> “Turn Off Computer” --> Restart
14. Again, Restart Windows XP in Safe Mode, exactly following steps 2-5.
15. Click START --> Run
16. In the box type: cmd <ENTER>
17. Now in the black box
18. Type: CD \WINDOWS\SYSTEM32 <ENTER>
19. Type: DEL WGATRAY.EXE <ENTER>
20. Type: CD DLLCACHE <ENTER>
21. Type: DEL WGATRAY.EXE <ENTER>
22. Type: EXIT (to close the DOS window)
23. Click on START, RUN
24. Reboot Windows XP as you Normally would.
25. Once Rebooted, Click on Start, Control Panel, Administrative Tools (if you don't see this, select “Classic View” from Control Panel)
26. Click Services, locate “Automatic Updates” and double click that line.
27. If this service is “running”, click the “STOP” button
28. In the “Startup Type” line, use the drop down to change this to “disabled” and click APPLY. NEVER EVER enable Automatic Update